

Freight Damage Item Replacement Claim Form

Please fill this form out in its entirety and attach all required photo documentation (including notated photo of BOL) before returning it to Warehouse Distributors USA.
Failure to do so will lead to delays in the processing of your claim.

Company Name:

Contact Name:

Sales Order / Invoice #:

How many boxes on the pallet were damaged?*

***Important: If no visible crate damaged present please use our Concealed Damage Replacement Form**

List Damaged Items Below

*** Two (2) photos of each damaged item must be attached,
one (1) wide-angle and one (1) close up.**

Item 1

Item 2

Item 3

Item 4

Item 5

Item 6

Item 7

Item 8

Item 9

Item 10

Item 11

Item 12

Completion Checklist: Make sure you have completed each of the following.

*Attach photo of bill of lading, with notes on which items are damaged.

*Attach a photo of each damaged box

*Attach two (2) photos of each damaged item
(1 wide-angle, 1 close-up)

*Send this form and all above photos to
csr@warehousedistributorsusa.com

We endeavor to have replacement parts leave our warehouse within 48 hours of receiving the above required information.

Please follow our mandatory receiving requirements which are included with every tracking number.